



waiting points



search points



situation points



start points

the process of looking for social housing is changing

16 January 2023



sociale
huurwoning
zoeken.nl

the new rules

The process of searching for social housing will change on 16 January 2023. These new rules are especially for people who urgently need a new home. This will increase their chances of finding a home.

who is it for?

The new rules apply to anyone looking for social housing who is registered with WoningNet Stadsregio Amsterdam and Woonmatch Waterland. The new system allows you to accumulate points yourself.

This will give you a better chance of finding a home, if you:

- ◆ have gained little or no registration time
- ◆ have no recognised urgent need
- ◆ have no other priority

how does the new system work?

The new system uses points. There are four kinds of points: waiting points, search points, situation points, and start points. Points can also be reduced. This may happen if you do not respond for an extended period of time or fail to appear at appointments for a viewing.

	who is it for?	how much?	maximum	validity	valid for
 <p>waiting points</p>	anyone registered with WoningNet or Woonmatch	1 waiting point per year from registration	∞ no maximum	until social housing is accepted	the entire offer on WoningNet and Woonmatch
 <p>search points</p>	home seekers responding to properties	1 search point per month if you respond to four or more properties	30 search points	until social housing is accepted	the entire offer on WoningNet and Woonmatch
 <p>situation points</p>	home seekers who meet any of these conditions: <ul style="list-style-type: none"> ◆ separated, with children ◆ families living with other people ◆ foster children ◆ young people receiving WMO (social support) 	1 situation point per month from the time of approval	12 situation points	3 years	a maximum of 50% of the offer on WoningNet and Woonmatch
 <p>start points</p>	young people whose youth contract expires within six months and have yet to succeed in finding housing	10 starting points following request approval	10 start points	2,5 years	<ul style="list-style-type: none"> ◆ only in Amsterdam and Zaanstad ◆ the entire offer on WoningNet and Woonmatch

waiting points



Waiting points are available to anyone registered with WoningNet Stadsregio Amsterdam or Woonmatch Waterland. 1 waiting point is gained every year. The registration time will be automatically converted to waiting points on 16 January 2023. There is no maximum number of waiting points.


If you make use of the '**Overgangsregeling vervallen woonduur**' (transitional scheme for expired residence period), you will also receive waiting points for this residence period. For more information on the transitional scheme for expired residence period and the new system, visit the website socialehuurwoningzoeken.nl

example

You have been registered with WoningNet for 15 years: these 15 years will be converted to waiting points on 16 January 2023. You will then have 15 waiting points.

scan for more information on waiting points



how much?	maximum	validity	valid for
anyone registered with WoningNet or Woonmatch	 no maximum	until social housing is accepted	the entire offer on WoningNet and Woonmatch



search points

Search points are available for everyone. If you respond to property ads four or more times a month, you will receive 1 search point. With this, you accrue your own search points. If you don't respond for a while, you will also accrue search points.

anyone can accumulate and reduce search points

- ◆ you respond to property ads four or more times a month. You receive one search point
- ◆ if you respond 1 to 3 times a month to property ads, your search points remain the same
- ◆ one search point is deducted if you do not respond to properties in a month
- ◆ you can accrue up to 30 search points

You accrue a search point if all your responses to property ads are within the one-month closing date.

example

You responded to a property on 25 March. That is the fourth time you responded in March. The property ad ends on 2 April. In that case, your last response would count for the month of April. This means you responded to property ads three times in March. You will therefore not receive a search point.

scan for more information about search points



how much?	maximum	validity	valid for
1 search point per month if you respond to four or more properties	30 search points	until social housing is accepted	the entire offer on WoningNet and Woonmatch

situation points



Situation points are meant to provide additional support if you are urgently looking for a home. They are points you can accrue in addition to waiting points and search points. You can apply for situation points from the online desk at www.vraagpuntenaan.nl. This can be done from 16 January 2023. We will then check whether you meet all the conditions as well. You can apply for these points in four cases.

you can apply for situation points if:

- ◆ you separate and have joint custody of the children
- ◆ you and your family live with someone else
- ◆ you are a foster child
- ◆ you are aged between 18 and 35, receive WMO support and still live at home

You can apply for situation points from the online desk at vraagpuntenaan.nl from 16 January 2023.

All conditions and documents required can be found there.

scan for more information about situation points



how much?	maximum	validity	valid for
1 situation point per month from the time of approval	12 situation points	3 year	a maximum of 50% of the offer on WoningNet and Woonmatch



start points

start points are for young people:

- ◆ with a youth contract expiring within six months
- ◆ living in Amsterdam and Zaanstad
- ◆ if you have done enough to find housing

You will be notified in time. The first notice comes three years before your contract ends. You can read more about this in the terms and conditions at socialehuurwoningzoeken.nl.

you must request start points

You can do so from 16 January 2023 from the online desk vraagpuntenaan.nl. You will receive 10 start points at once; these points are valid for two and a half years.

Requests for start points can only be submitted in Amsterdam and Zaanstad. These two municipalities are participating in an experiment that will last until 2025.

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how much?	maximum	validity	valid for
10 starting points following request approval	10 start points	2,5 years	<ul style="list-style-type: none">◆ only in Amsterdam and Zaanstad◆ the entire offer on WoningNet and Woonmatch

accrual and reduction of points

The new system allows you to accrue and reduce points yourself. **The new rules affect home seekers who do not respond to property ads or fail to appear at appointments.** They may also lose points. This is usually 1 search point. This may happen if a home seeker fails to respond to property ads for a long time, fails to appear at a viewing appointment, or refuses a property.

The consequences are greater if this happens more often. You may lose all your points, with the exception of waiting points. These will not be reduced.

scan for more information about point reductions



When would you lose 1 search point?

you can respond to ads

- ◆ you do not respond to ads for a whole month

you have received an invitation to attend a viewing

- ◆ you do not respond to the invitation
- ◆ you unsubscribe and are no longer interested after viewing the property

following the viewing

- ◆ you indicate that you are no longer interested



You lose 1 search point AND are given a warning if you:

- ◆ fail to appear at the property viewing without cancelling
- ◆ are offered the property and then refuse
- ◆ are offered the property and do not submit the documents or submit them late

-1 search point + warning

! Same situation, twice within two years: lose all your search points, situation points, and/or starting points

where will the new rules apply?

The new rules will apply in 14 municipalities in the Amsterdam city region. There are 13 housing associations offering housing in these 14 municipalities. The properties are offered on the websites of WoningNet Stadsregio Amsterdam and Woonmatch Waterland

the 14 municipalities

Edam-Volendam, Landsmeer, Oostzaan, Purmerend, Waterland, Wormerland, Zaanstad, Amsterdam, Aalsmeer, Amstelveen, Diemen, Haarlemmermeer, Ouder-Amstel and Uithoorn.

the 13 housing associations

De Alliantie, Lieven de Key, Eigen Haard, Stadgenoot, Ymere, Rochdale, Woonzorg NL, Intermaris, Parteon, ZVH, WormerWonen, Wooncompagnie and Habion.

contact

woningnetregioamsterdam.nl/contactformulier
customer contact centre: 088 - 123 1520

Do you need additional help? Visit a Digital Government Information Point in your library.



scan the QR code and go to
socialehuurwoningzoeken.nl for more information

