

waiting points



search points



situation points



start points

Looking for a social rental home

All the information in one place

sociale huurwoning zoeken.nl

How does the points system work?

Since 16 January 2023, social rental homes have been allocated using a points system. The aim is to give people who need a home most urgently a better chance of finding one.

Who is it for?
The points system applies:
- to everyone who is looking for a social rental home
- and is registered with DĀK regio Amsterdam or Woonmatch Waterland

You can collect points yourself.
There are four types of points:
Waiting points, search points, situation points and start points. This leaflet explains how you can collect points yourself. You can also lose points.

	Who is it for?	How many?	Maximum	Valid	Valid for listings
waiting	for everyone who is registered with DĀK or Woonmatch	**from registration 1 point per year**	**NO maximum: continues**	**valid until a social rental home is accepted**	valid for all listings on DĀK and Woonmatch
search	for home seekers who respond to listings	**1 search point per month for four or more responses to listings**	**30 search points**	**valid until a social rental home is accepted**	valid for all listings on DĀK and Woonmatch
situation points	for home seekers in one of these situations: - separated, with children - families living with others - young people in foster care - young people with support under the Social Support Act (Wmo)	**1 situation point per month from the date of approval**	**12 situation points**	**3 years' validity**	valid for up to half (50%) of the homes listed on DĀK and Woonmatch
start points	for young people whose youth rental contract ends within six months and who have not yet managed to find a home	**10 start points after your application is approved**	**10 start points**	**2.5 years' validity**	valid for the homes listed on DĀK and Zaanstad

Waiting points

Waiting points are for everyone who is registered with DĀK regio Amsterdam or Woonmatch Waterland. You earn 1 waiting point every year. On 16 January 2023, the time people had been registered was automatically converted into waiting points. As long as you are registered, you will keep accumulating waiting points.

If you use the transitional scheme for lapsed length of residence (overgangsregeling vervallen woonduur), you will also receive waiting points for this length of residence. For more information about the transitional scheme for lapsed length of residence and the points system, visit the website **www.socialehuurwoningzoeken.nl**

Example
You have been registered with DĀK regio Amsterdam for 15 years. On 16 January 2023, the time you had been registered was converted into waiting points. At that point, you had 15 waiting points.

Scan the QR code for more information about waiting points or go to www.socialehuurwoningzoeken.nl

How	Maximum	Valid	Valid for listings
from registration, 1 point per year	**NO maximum: continues indefinitely**	**until you accept a social rental home**	all listings on DĀK and Woonmatch

Search points

Search points are for everyone. You receive 1 search point if, in a given month, you respond to four or more listings on DĀK regio Amsterdam or Woonmatch.

Everyone can accumulate search points

- if you respond to listings four or more times a month, you receive 1 search point
- if you respond to listings 1 to 3 times a month, your search points stay the same
- you can accumulate a maximum of 30 search points. Respond **at least** once a month to a listing to keep your search points.

Losing search points

You can also lose search points. If you do not respond to any listings for a month, you lose 1 search point.

Important! You earn a search point if all the listings you respond to close within the same month.

Example

On 25 March, you respond to a listing. That is your fourth response in March. The listing closes on 2 April. This means your last response counts towards April. So in March, you have responded to listings three times. As a result, you do not receive a search point.

Scan the QR code for more information about search points or go to www.socialehuurwoningzoeken.nl

How	Maximum	Valid	Valid for listings
1 search point per month for four or more responses to listings	**30 search points**	**until you accept a social rental home**	all listings on DĀK regio Amsterdam and Woonmatch

Situation points

Situation points are intended for people who urgently need a home. They are added to your waiting points and search points.

You can apply for situation points if:

- you are separating and share the care of your children
- you and your family are living with someone else
- you are between 18 and 35 years old and live with a foster family or in a family-style group home
- you are between 18 and 35 years old, receive support under the Social Support Act (Wmo) and still live at home

You can apply for situation points at the online service desk **www.vraagpuntenaan.nl**

Important!
There are additional conditions for applying for situation points. The conditions are different for each situation.

You can find all the conditions on **www.socialehuurwoningzoeken.nl** and **www.vraagpuntenaan.nl**

Scan the QR code for more information about situation points or go to www.socialehuurwoningzoeken.nl

How	Maximum	Valid	Valid for listings
1 situation point per month from the date of approval	**12 situation points**	**3 years' validity**	valid for up to half (50%) of the homes listed on DĀK and Woonmatch



Start points

Start points are for young people:

- with a youth rental contract that ends within six months
- who live in Amsterdam or Zaanstad
- who have at least 12 search points
- who meet the income requirements for a social rental home

You will be notified in good time that your contract is ending. You will receive the first notification as early as three years before your contract ends. You can read more about this in the conditions on **www.socialehuurwoningzoeken.nl**

Apply for start points

- at the online service desk **www.vraagpuntenaan.nl**
- you receive 10 start points all at once
- the start points are valid for two and a half years. Start points cannot be extended

You can only apply for start points in Amsterdam and Zaanstad. These two municipalities are taking part in an experiment that runs until the end of 2028.

Scan the QR code for more information about start points or go to www.socialehuurwoningzoeken.nl

How	Maximum	Valid	Valid for listings
10 start points after your application is approved	**10** start points	**2.5** years' validity	♦ only valid in Amsterdam and Zaanstad ♦ valid for all homes listed on DĀK regio Amsterdam and Woonmatch

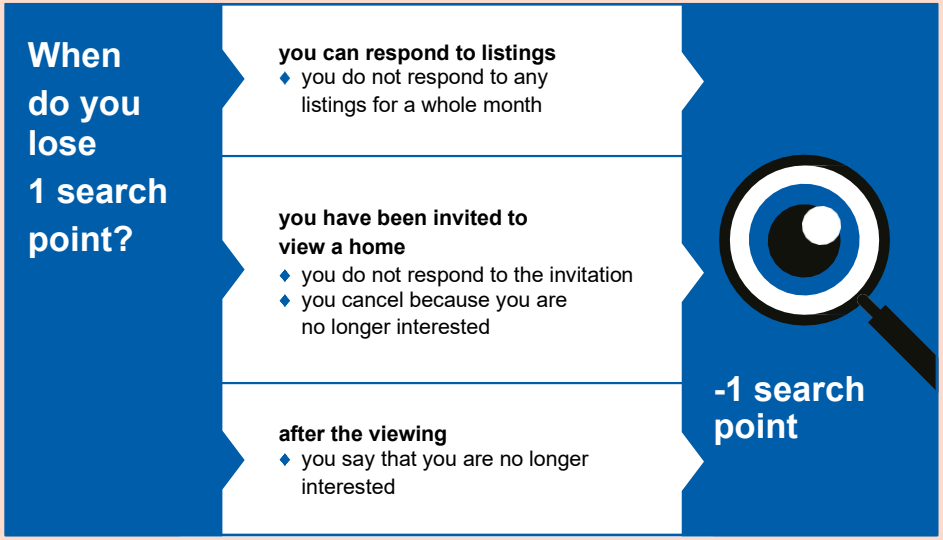
Losing points

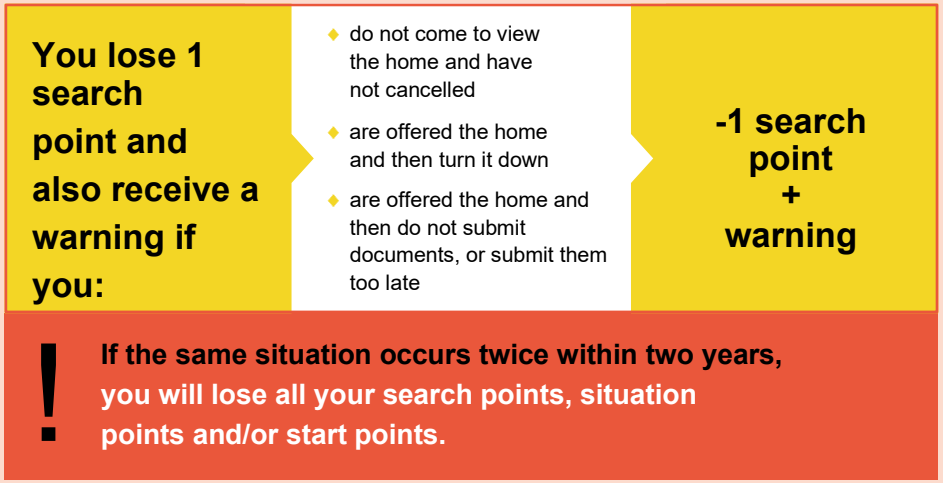
Under the points system, you can also lose points. This usually means losing 1 search point.

You **lose one search point** in the following cases:
- you do not respond to any listings for one month
- you miss an appointment to view a home
- you turn down a home

If this happens repeatedly, the consequences are serious. You may then lose all your search points, situation points and/or start points.
You always keep your waiting points.

For more information, scan the QR code or go to www.socialehuurwoningzoeken.nl





Where does the points system apply?

The points system applies in 14 municipalities in the Amsterdam City Region (Stadsregio Amsterdam). Thirteen housing associations offer homes in these 14 municipalities.
The homes are advertised on the websites of DĀK regio Amsterdam and Woonmatch Waterland.

The 14 municipalities

- **Zaanstreek-Waterland:** Edam-Volendam, Landsmeer, Oostzaan, Purmerend, Waterland, Wormerland, Zaanstad
- **Amsterdam**
- **Amstelland-Meerlanden:** Aalsmeer, Amstelveen, Diemen, Haarlemmermeer, Ouder-Amstel and Uithoorn.

The 13 housing associations
De Alliantie, Lieven de Key, Eigen Haard, Stadgenoot, Ymere, Rochdale, Woonzorg NL, Intermaris, Parteon, ZVH, WormerWonen, Wooncompagnie and Habion.

Contact information
www.amsterdam.mijndak.nl
customer contact centre: 088 - 123 1520

Need extra help? Go to a Digital Government Information Point (Informatiepunt Digitale Overheid) at your local library.



For more information, scan the QR code or go to www.socialehuurwoningzoeken.nl

WoningNet

WOONMATCH WATERLAND

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